European Business Aviation COVID-19 Impact Survey





Foreword

The European Business Aviation Association (EBAA) is actively and closely monitoring developments related to the COVID-19 outbreak. **EBAA invited CEOs of companies involved** in the European Business Aviation sector to participate in a brief anonymous survey to evaluate the impact of the COVID-19 on their companies. This online survey was conducted between 26 March and 2 April 2020.

- Number of participants: 125 complete responses with more than 50% of respondents being operators.
- Geographical spread of responses: Austria, Belgium, Bulgaria, Czech Republic, Denmark, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Luxembourg, Malta, Netherlands, Poland, Spain, Sweden, Switzerland and the United Kingdom.

The COVID-19 pandemic is having a devastating impact on the aviation sector. Just like our partners in the airlines' industry, the 374,000 people who work in the European Business Aviation sector (and their families) are facing a crisis of unprecedented magnitude and uncertain futures. Our survey reveals that 1/3 of European operators have halted operations altogether, and estimated revenue losses for the thousands of SMEs that make up our sector currently range from 50-90%. CEOs surveyed identified staffing, fixed location costs and taxes as the 3 most pressing financial issues.

On 2 April 2020, EBAA along with the European Business Aviation community sent an <u>open letter</u> urging European policy-makers and regulators to protect the continuity and survival of the Business Aviation sector in the face of the COVID-19 pandemic. The measures detailed in our joint letter aim at the same objective; **helping to safeguard as many companies as possible in our sector.** Business Aviation has a <u>vital role to play</u> in the fight against COVID-19 and the post-crisis European recovery.

Should you have any questions on this survey, please contact Frederique at fluca@ebaa.org.

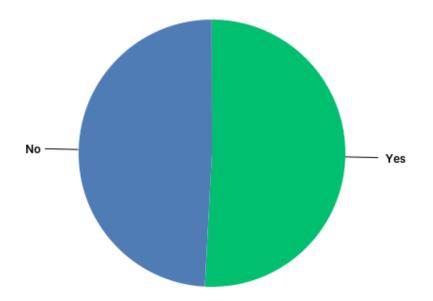
Thank you for your interest.

The EBAA Team



Q2: Are you a business aviation operator?

Answered: 173 Skipped: 0

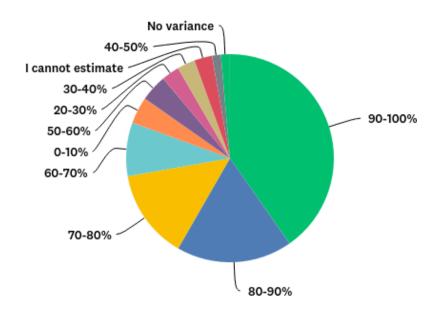


- 125 complete responses
- 50% of respondents are business aviation operators
- 50% of respondents include wider business aviation community, including airports ground handlers, fuel suppliers, maintenance organisations, manufacturers, and other dedicated service providers.



Q3: Can you estimate your decrease in flight time compared to what you had planned for? (operators only)

Answered: 72 Skipped: 101

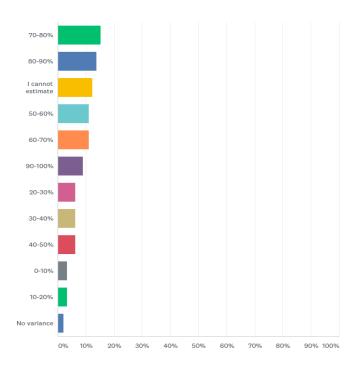


- Decrease in flight time for operators across Europe ranges from 50-100% (with variations per country or region)
- 40% estimate decrease in flight time of 90-100%.



Q4: Can you estimate your company's loss of revenue due to the crisis compared to its budgeted forecast?

Answered: 145 Skipped: 28

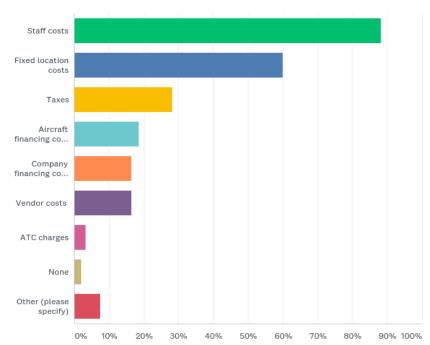


- Estimated financial losses range from 50-90%.
- A 1/3 of CEOs surveyed estimate financial losses at around 80%.



Q5: Please indicate the current cost issues most relevant to your company (select all that apply).

Answered: 145 Skipped: 28



Insights

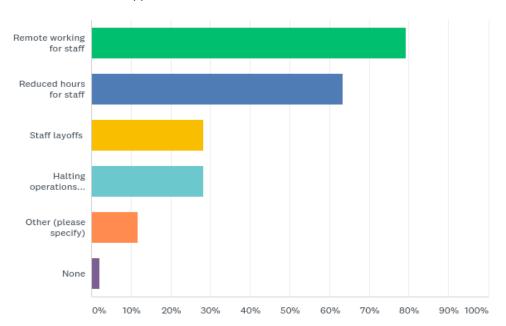
 Top 3 most pressing financial issues include staffing, fixed location costs and taxes.

| ANSWER CHOICES | |
|--------------------------|--|
| Staff costs | |
| Fixed location costs | |
| Taxes | |
| Aircraft financing costs | |
| Company financing costs | |
| Vendor costs | |
| ATC charges | |
| None | |
| Other (please specify) | |
| Total Respondents: 145 | |



Q6: Please indicate the measures you have implemented within your organisation to limit the impact of the COVID-19 crisis (select all that apply).

Answered: 145 Skipped: 28



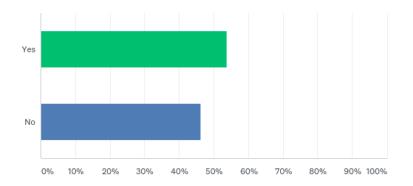
- Nearly a 1/3 of CEOs have halted operations altogether.
- Nearly a 1/3 have had to lay off employees.
- +60% have had to reduce hours for their staff.

| ANSWER CHOICES | |
|--------------------------------|--|
| Remote working for staff | |
| Reduced hours for staff | |
| Staff layoffs | |
| Halting operations temporarily | |
| Other (please specify) | |
| None | |
| Total Respondents: 145 | |



Q7: Have you had to put staff on leave (paid or unpaid)?

Answered: 145 Skipped: 28



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 53.79% | 78 |
| No | 46.21% | 67 |
| TOTAL | 1 | 145 |

Insights

 Over 50% of companies in the Business Aviation sector have had to put their employees on leave.



Q8: About what percentage of your staff was put on leave (paid or unpaid)?

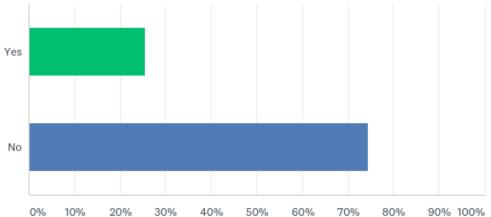
Answered: 78 Skipped: 95





Q9: Have you had to lay off staff?

Answered: 145 Skipped: 28



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 25.52% | 37 |
| No | 74.48% | 108 |
| TOTAL | | 145 |

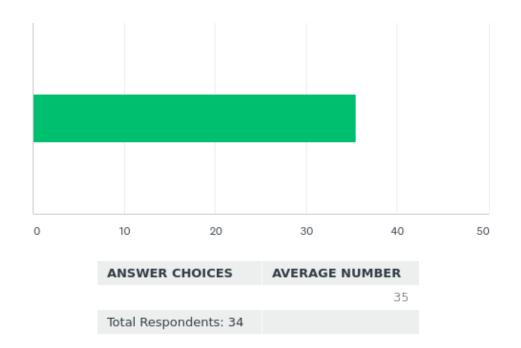
Insights

 More than 25% of CEOs surveyed have had to lay off staff due to the crisis.

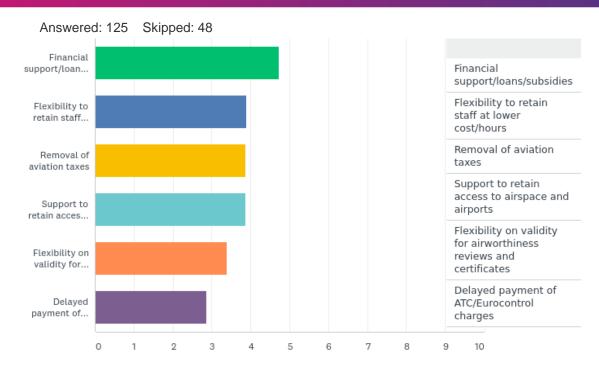


Q10: About what percentage of your staff have you had to lay off?

Answered: 34 Skipped: 139



Q11: There are a number of support and recovery measures to consider for the business aviation sector. Please rank the following potential measures in terms of urgency and relevance to your organisation.



Insights

 Top relief measures for the business aviation sector include financial support, retaining access to airports, help to retain staff and suspension of aviation taxes.



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